

Elephant Travels & Tours (Pvt) Ltd

No.52, Jawatte, Road, Colombo-5,
Sri Lanka

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E-Mail: elephantours1@gmail.com, elephantours@kenigs.com

Web Site www.elephantours-srilanka.com
www.best-srilanka.com



Tour No	ETT 922
Client Name	Mr. Yoram
Tour Start Date:	2014 01 22
Tour End Date:	2014 02 01





Dear Mr. Yoram :




Please complete this questionnaire and post it to above address (Envelop attached with Stamp)

Your Comments and suggestions will help us to improve our services

Please indicate your response by marking a "X" in the appropriate column.





				
	EXCELLENT	GOOD	SATISFACTORY	UNSATISFACTORY



Reception by the representative of Elephant Tours on Arrival				
	X			





Services of "Elephant Travels & Tours Pvt Ltd" During Tour Stay				
	X			





Hotels Standards

St. Luchland





Cleanliness of				
Rooms	✓			
Restaurant	✓			
Public Areas		✓		





Food				
Presentation	✓			
Quality	✓			





Rooms				
Appearance	✓			
Air-condition		✓		
Linen	✓			





Service				
Reception	✓			
Restaurant	✓			
Housekeeping	✓			

Fresco water villa

Cleanliness of				
Rooms	✓			
Restaurant	✓			
Public Areas	✓			

Food				
Presentation	✓			
Quality	✓			

Rooms				
Appearance	✓			
Air-condition	✓			
Linen	✓			

Service				
Reception	✓			
Restaurant	✓			
Housekeeping	✓			

Seren Grand

Cleanliness' of

Rooms

Restaurant

Public Areas

Food

Presentation

Quality

Rooms

Appearance

Air-condition

Linen

Service

Reception

Restaurant

Housekeeping

✓			
✓			

✓			

✓			
✓			

✓			
✓			

Grand Udawalawe

Cleanliness of

Rooms

Restaurant

Public Areas

Food

Presentation

Quality

Rooms

Appearance

Air-condition

Linen

Service

Reception

Restaurant

Housekeeping

Hotel J

Cleanliness of

Rooms

Restaurant

Public Areas

Food

Presentation

Quality

Rooms

Appearance

Air-condition

Linen

Service

Reception

Restaurant

Housekeeping

✓			
✓			

✓			

✓			
✓			

✓			
✓			

✓			

Melheim

Cleanliness of

Rooms

Restaurant

Public Areas

Food

Presentation

Quality

Rooms

Appearance

Air-condition

Linen

Service

Reception

Restaurant

Housekeeping

✓			
✓			

✓			

✓			
✓			

✓			
✓			

Avani kaluthara.

Cleanliness of

Rooms

Restaurant

Public Areas

Food

Presentation

Quality

Rooms

Appearance

Air-condition

Linen

Service

Reception

Restaurant

Housekeeping

✓			
✓			

✓			

✓			
✓			

✓			
✓			

Cleanliness of

Rooms

Restaurant

Public Areas

Food

Presentation

Quality

Rooms

Appearance

Air-condition

Linen

Service

Reception

Restaurant

Housekeeping

Elephant Tours Guide Name

Ivon

Driver Guide

- 1 Language
- 2 Knowledge of country and sites
- 3 Knowledge of other area
- 4 Courtesy and friendliness
- 5 Punctuality
- 6 Quality

✓			
✓	✓		
✓	✓		
✓			
✓			
✓			

Transport

- 1 Mechanical Condition
- 2 Cleanliness
- 3 Public addressing system
- 4 Driving and safety

✓			
✓			
✓			
✓			

How have you find Elephant Tours

Through a Website

Through a Adver se

Other

✓

How do you rate your overall holiday?

✓			

Name

YORAM & SARA SHAY

E-Mail

SHAYORAM@gmail.com

Address

BARKAN ISRAEL

Telephone No

972505227227

Date

31.1.17

Signature

Remark

THANK YOU FOR A MEMORABLE
VACATION!

Thank you very much to Choice Elephant Travels & Tours ,we wish you all the best to your future.

[illegible]

נשמח לקבל את התרשמותכם מהטיול ומהטיפול של אלפנט טורס

אייזון - הנהיג אותנו באופן טוב, (התאמת לנו את הטיול)
שנא לאכול הרבה בשר טעים.
/ויקרו חברים טובים (יחסים טובים כהנים)
בזמנו, כי היה לנו שיהיה מעניין למצוא שמיים בלילה.
הביטאריה, הדינאמוס, וכלכלה, הידעונים... על הכלכלה
והאיוון היה מעניין, היצירה "אשכול" שלי (היה)
אזנו לא רוב

שם: _____ תאריך הטיול: יולי 2014

We would like to have your impression from your trip in Sri Lanka and your impression from Elephant
Tours treatment

Ivon and the company took very good
care of us, and answer every
need with a pleasant smile and
proffetion curtesy. THANK you all

Name: January 2014 Date of trip Sara Sady